

## Library Technology and Telecommunications Committee Meeting Minutes

Meeting Date: August 27th

Next Meeting: September 24th

Location: ZOOM

Attendance: Stephen Castellano, Sherry Deckman, Dana Fenton, Tailisha Gonzalez, Michelle Ehrenpreis, John DeLooper, Jennifer McCabe, Edi Ruiz, Kenneth Schlesinger, Jennifer Van Allen

Student Senators: No Student Senators Present

Excused:

## Library

Library is pleased to provide Information Literacy-Library Instruction for individual classes. Please access *Request an Information Literacy Class* Form on Library website

Library can customize Library Research Guides and provide access to eReserves specifically for your courses via Brightspace LTI. Please contact Web Services Librarian John DeLooper for additional information.

Library, Senate Committee on Academic Freedom, Gender and Women's Studies, Philosophy Department, and School of Arts and Humanities will sponsor a Reading and Discussion of Naomi Zack's *Project Esther and the Epstein Conspiracy - How They May Not Be Good for American Jews* on Thursday, September 24<sup>th</sup> from 12-1:30 PM in Library Periodicals Room on the Concourse. RSVP on Library Homepage.

## **Information Technology/LMS**

In preparation for Lehman's transition to Brightspace, IT and The Center for Teaching and Learning created a series of six training sessions. Each session introduced attendees to new Brightspace features with hands-on activities. The sessions began on March 10th. They were offered to faculty in person and online. Over 80 sessions were provided at various times of the day and into the evening.

Weeks prior to the start of the **Summer and Fall** semester Faculty were offered the opportunity to attend more in-depth training sessions. These sessions were longer and as with previous training sessions, faculty were invited to participate in hands-on activities to help

them become more acquainted with our new Learning Management System. These sessions were offered online only.

Lehman transitioned to Brightspace successfully with the start of the first summer session on June 2. The transition to Brightspace has been reasonably smooth.

Center for Teaching and Learning created online resources for faculty and students (the Brightspace Learning Hub for faculty and the Brightspace Orientation Nano Course for students). The Lehman training program recorded trainings and handouts are in the BrS Learning Hub. In each course, there is a discussion board for faculty and students to post their questions.

Faculty can also e-mail Brightspace technical questions to faculty.help@lehman.cuny.edu Emergency Rollout of Multi-Factor Authentication (MFA) for the CUNY Login Account

Under an emergency condition, CUNY has begun the rollout of Multi-Factor Authentication (MFA) for the CUNY Login Account which is used across all CUNY applications to protect against rising cyber threats. Most Lehman applications are now using CUNY Login and also secured with MFA.

MFA means you prove your identity in more than one way—such as your password *plus* a code from the Microsoft Authenticator app on your phone. Even if your password is stolen, hackers cannot access your account without this second factor. There are other authenticators that can be used.

IT and The Center for Teaching and Learning have been offering Office Hours for faculty. Faculty book a 30-minute session with a member of the Brightspace Transition Team for one-to-one assistance. Our one-on-one sessions have been very well attended. We offered sessions on two weekends and even over the Labor Day Weekend. The weekend sessions were very well attended. Faculty may register for an Office hour on the Lehman Brightspace Transition website. Booking a session is fast and easy and sessions are available until **8** PM An Ask Me Anything Sessions Will also be offered.